What Our Clients Are Saying About ZapCertify

ZapCertify has enabled us to manage the complexity of our organization with flexibility and ease. We have made significant improvements in customer service and overall efficiency. ZapCertify is the ultimate information management tool.

Denise Fandel
Executive Director
National Athletic Trainers Association Board of Certification

I would like to formally thank you for the invaluable assistance you provided in the development of our database. The work you and your staff performed has proven to be essential to the continuing expansion of our organization. I especially appreciate the excellent customer service you continuously provide. It is without reservation that I recommend your product to any organization that is looking for quality and professionalism.

Neal A McGarry
Executive Director
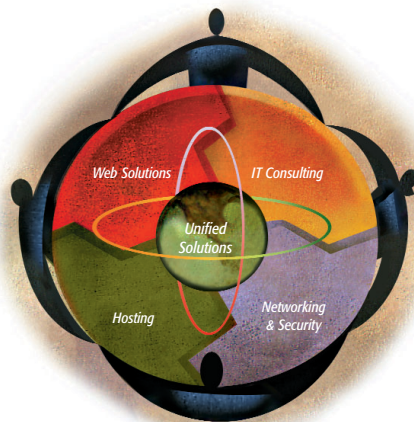Florida Certification Board

Our Company

Using four key strengths – Web Solutions, IT Consulting, Networking/Security and Hosting – Cyzap designs innovative and robust information technology solutions. We have made a commitment to remain true to our values. To deliver every product and service with the utmost integrity. And to never compromise quality for growth.

Contact Us

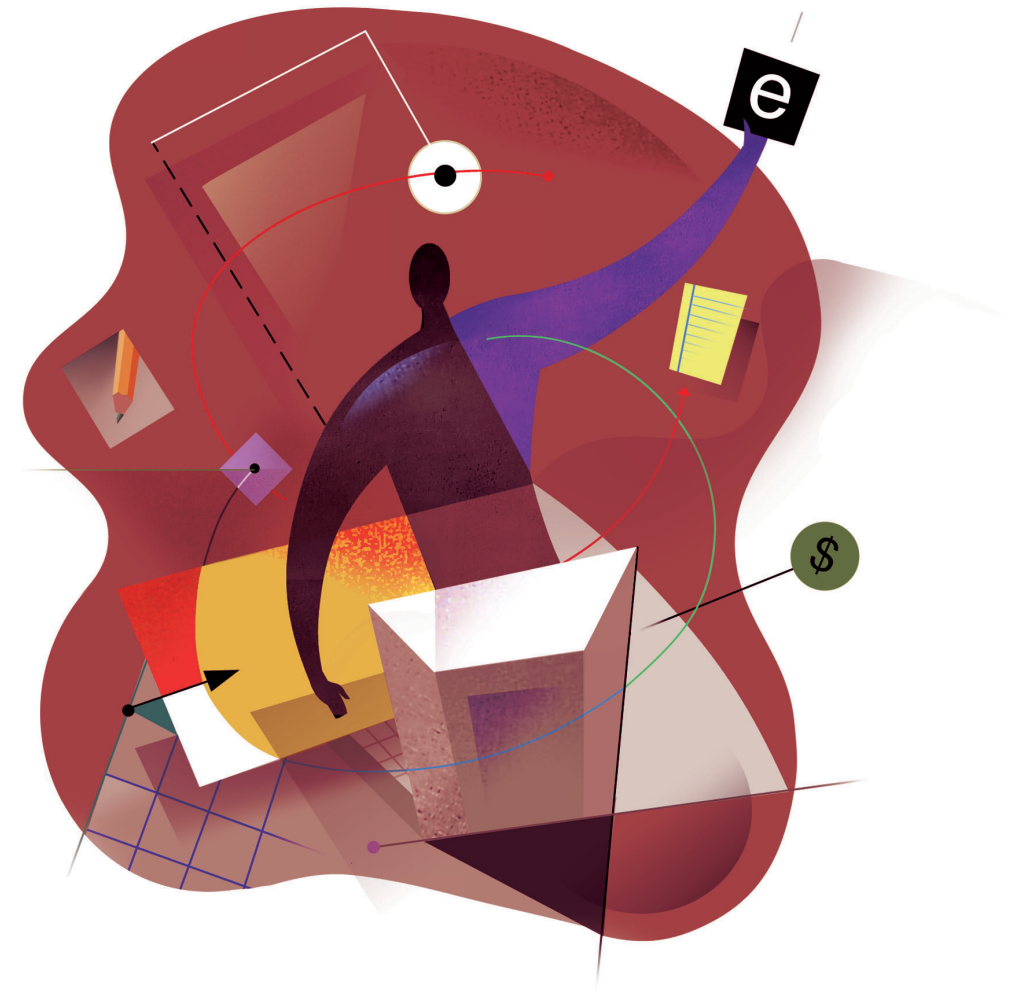*address* **Cyzap, Inc.**
7811 L Street
Omaha, NE 68127

phone 402.697.1277
Toll-free 866.299.2748
fax 402.697.1343

e-mail info@zapcertify.com
web www.zapcertify.com

Web Solutions
IT Consulting
Unified Solutions
Hosting
Networking & Security

Cyzap
Smart People. Smart Solutions. Smart Move.

zapCertify™

A Unified Credentialing Management System

Work less. Achieve more.

Each day, inefficiency costs your organization valuable time. And money. ZapCertify puts the power of the Internet to work for you streamlining your work processes. That means greater efficiency. And a stronger, more effective organization.

ZapCertify is an all-inclusive, customizable solution designed for complex organizations that track and manage:

- Credentialing information
- Continuing education
- Testing
- Licensure
- Certifications
- Competency assurance
- Regulatory standards

ZapCertify As A Hosted System

We offer ZapCertify as a hosted system, where our state-of-the-art servers become your network. No more worrying about maintaining servers, keeping backups, or upgrading your systems with each new version.

Key ZapCertify Benefits

- Configured to your exact business needs
- Maintains complete data integrity and audit trails
- Improves customer service
- Efficient communication provides cost savings in time and personnel
- Offloads your data entry workload to clients, while you maintain control
- Requires little training

Why Is ZapCertify The Right Solution?

Function and flexibility. We've designed ZapCertify using components that work together as a whole. Yet everything we offer also operates independently. What does that mean for you? It means our clients have the flexibility to choose the components they need to do business better. Right now. And when their needs grow, their ZapCertify solution grows with them. It means a custom solution that fits. Always.

ZapCertify has proven to be a powerful tool in helping credentialing organizations meet National Commission for Certifying Agencies (NCCA) standards.

ZapCertify can effectively manage the many facets of your business, including:

[BOARD OF CERTIFICATION]

Credentialing Management
- Candidate management
- Application management
- Certificant management
- Renewal management

Provider Management
- Application management
- Course approval management
- Renewal management (dues, billing and payments)

Exam Management
- Test administration
- Test site maintenance
- School code maintenance
- Major code maintenance
- Score tracking

Conference Management
- Registration management
- Exhibitor and booth management
- Payment processing
- Generate rosters and name tags
- Allow online registrations

Payment Management
- Track payments and dues
- Generate invoices, receipts, suspension and revoke notices
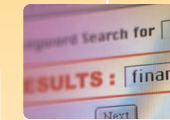- Manage refunds
- Accounting functions with drill-down reporting

Communication Management
- Maintain task and action checklists for each record
- Track and process work requests
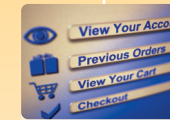- Log communications
- Establish e-mail reminders for pending tasks

Leadership Management
- Track committees, subcommittees, boards and task forces
- Generate rosters and committee assignments index
- Set up e-mail distribution lists

Web Site Management
- Site planning and organization
- Web-based content editing
- Site search function
- E-newsletter broadcasting
- Document publishing
- Quick polls

E-Commerce Capabilities
- Online store with catalog
- Shopping cart
- Automatic shipping and tax calculations
- Real-time credit card processing
- Order administration and reporting

Online Self Services
- Secure login
- Online application
- Exam registration
- Address updates
- Payment processing
- Credential verification
- CE reporting
- CE provider search
- CE course calendar